

September 29, 2010

Marshall,

We would like to thank you for everything you accomplished on our behalf. Everyone did so much and worked so hard on the short sale of our property. Having the \$100K second written off with only a \$3000 cash contribution and getting everything in writing from our lender was a great relief. Now we can truly move forward with our lives. Please be sure to let your staff know how much we appreciate their efforts, given how difficult our bank was, and how much we appreciated their dedication to helping us achieve what we thought was an impossible task. Thank you so much for never giving up and for helping us get through this difficult period in our lives.

Eric & Katie
Reno, Nevada